



# Qucit Bike

SUCCESS STORY

## TAM

# Montpellier

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Discover how our customer, **TAM (Transports de l'agglomération de Montpellier)** operating under the brand **VéloMagg**, optimizes the regulation by using Qucit Bike to anticipate the demand and provide **a powerful tool to its field teams.**



# TAM Montpellier

IN NUMBERS

2020 was the beginning of the partnership between  
TAM Montpellier and Qucit!

**8,000**  
**REBALANCING**  
**OPERATIONS**

**370**  
**BIKES**



Since its launch in 2007, the Vélomagg' public bike system (**57 stations and 370 bikes**), is operated by **TAM** (Transports de l'agglomération de Montpellier)

Since January 2020, TAM is using Qucit Bike to improve its operations to optimize its service (**improved availability**) while absorbing new rentals!



# TAM Montpellier

## RESULTS

# 47%

of additional rentals recorded thanks to TAM's actions

Gains in availability have led to **more seamless service** for **Véломagg** users, who are becoming increasingly supportive of bike-sharing.



**Better availability** of the stations and the system, which has been able to absorb new rentals, particularly those generated by **TAM's** advertising campaigns.

# 7%

reduction of unavailability of stations\*

\* Comparison June-July-August 2019 vs. June-July-August 2020



Danny  
Pinol.

## Danny Pinol.



**In charge of maintenance of mobility services at TAM Montpellier**

"With Qucit, we get **a more efficient monitoring** of regulators with supervision and movements that can be consulted by all involved **in real time!** We have also observed two notable advantages:

- ✕ **Better optimization of bicycle rebalancing**
- ✕ **A professionalization of the activity**

Qucit allows us to carry out bike transfers thanks to an analysis of the history and frequentation rather than working from the perception or habit of the operators."





## Ask for a demo!



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